



CHI WORK AND TRAVEL

255 West End Avenue
San Rafael, CA 94901 USA

1-800-432-4643 x2
1-415-459-5397 x2

chiwt@chinet.org

wt.chinet.org

Job Description

EMPLOYER INFORMATION

Employer Name: Wentworth by the Sea, LLC
Type of Business: Hotel & Resort
Job location: 588 Wentworth Rd
Location type: Beach town
City: New Castle
State: NH
Zip: 03854
Website: www.wentworth.com

Why choose us?

The Wentworth by the Sea is a beautiful historic hotel. During the summer months, it is a popular destination for those looking to vacation near the beach.

Cultural exchange activities

New Castle is a seaside town with many places to visit including various forts, beaches, parks and is only a few miles away from the historic town of Portsmouth NH.

Position

Job title: AM Servers (breakfast/lunch)- Mid May

Job prerequisites: Students must be able to read English fluently for safety instructions. Students must be able to take instruction from the supervisor and ask questions/respond in English. Students must be able to converse with guests fluently. Some prior customer service experience preferred. Must be able to multi-task in busy situations.

The dates must be followed.

Skyping with the employer is required for this position.

Job description: This is a high guest contact position. High customer service standards must be maintained. Engage with guests in a friendly and professional manner as a representative of the hotel. This position takes orders, answers questions about the menu and food, and sells/recommends menu items for food and beverages. Take payments from guests and process payments according to accounting standards. Communicates orders efficiently to kitchen utilizing point of sale program. Maintains a clean and organized workspace. Follows sanitation procedures. Cleaning duties as assigned. Prep for service: glassware, flatware, etc as required for resetting tables. Prep/stock beverage supplies for service. Assist with greeting and seating guests as needed. The shift is 6 am/7 am to 4 pm

English level required: Advanced

Hourly wage (before taxes): 3.26

Wage comments: \$3.26/hr plus tips

Position ID: 12037

Position Information

Tips: Yes

Bonus: No

Bonus comments:

Estimated hours per day: 8-10



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Number of days per week: 5-6

Overtime: Slight

Overtime details: Overtime is not required or guaranteed, but possible. It is more likely in July, August and September as we get into the busiest months.

Earliest start date: 5/15/2020

Latest start date: 5/15/2020

Earliest end date: 8/30/2020

Latest end date: 9/8/2020

Is the employer willing to hire couples? Yes

Is the employer willing to hire group of friends? Yes

Meals? Yes

Meals details: 1 meal per shift is included.

Is a drug test required? No

Drug test comments:

Is employer interview required? Yes

Employer interview details: Some positions require video profiles and some require employer Skype interview.

Do students complete an additional application upon arrival? Yes

Possibility to find a second job in the area Yes

Second jobs require you to contact CHI at chiwt@chinet.org or 1-800-432-4643 to receive the required form. The new potential employer will need to complete it. Both you and the employer will need to sign and return it to CHI for approval. You can work with a new secondary employer ONLY AFTER you have received written authorization from CHI.

Additional comments regarding second job: Second jobs may be available in another department within the hotel(no guarantee). The second job cannot interfere with first job hours.

When will work begin? As soon as possible.

Arrival Instructions: Please email the employer before you arrive to arrange a time to start training.

Is training required? Yes

Conditions of training: Paid hourly training.

Is there possibility to change positions? Yes

Uniform required? Yes

Does employer provide uniform? Yes

Cost of uniform: Varies

Is uniform refundable? Yes

Uniform provided details: Employer will provide top and shoes.

Do students need to purchase specific clothes or footwear? Yes

If so, details for clothing: The employer will provide shirt and shoes. Students must provide work pants - must be professional black slacks - NO JEANS, NO LEGGINGS, NO ATHLETIC PANTS, NO TIGHT PANTS, etc.). Shoes to be worn only at work are refundable up to \$55.

Grooming: Students must look professional, no earrings for men, no visible body piercings or tattoos and a general neat appearance.

Important points of job: Students must be able to read English fluently for safety instructions. Students must be able to take instruction from the supervisor and ask questions/respond in English. Students must be able to converse with guests fluently. Some prior customer service experience preferred.



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Additional position information: Must be able to multi-task in busy situations.
This is a non-smoking facility. Smoking by associates is permitted on off-the-clock breaks only and in the designated smoking area only.
Second jobs may be available in another department within the hotel.
Transportation from housing to worksite: Bike will be provided for use while here. No deposit is required for the bike, but students will be responsible to return in usable condition or replacement fee will be charged to the student. The shuttle will be provided on inclement weather days.

Housing Information

Housing name: CHI Assisted Housing -Kittery Portsmouth - TBD

Housing address: 1 TBD

City: TBD

Phone:

Fax:

Contact: Michelle Riaz

Email: chimicheller@chinet.org

Website:

Housing assisted by: CHI

Is student required to sign a separate housing contract? Yes

If so, contract details: You will sign the housing contract upon arrival.

Type of housing: Dormitory

Number of people to a room: 2-5

Bedrooms: 1-4

Bath: 1-2

Cost Type: Week

Cost Amount: \$130.00

Cost Details \$120-150 estimate

Is housing cost deducted from paycheck? No

Is housing deposit required? Yes

Deposit amount: Deposit \$100-\$500 varies based on homeowner

Housing deposit due date: When arrival

Instructions for deposit payment: Please prepare to pay a security deposit upon your arrival.

Is housing deposit refundable? Yes

Conditions for deposit refund: Your housing deposit will not automatically be returned. Your deposit will be returned ONLY if you stay until the end of your contract, in the same housing AND the housing is left undamaged and clean condition.

Utilities included: Yes

If so, utilities details: Water and electricity

Utilities estimated cost per month:

Is the housing mandatory? Yes

Can students find alternative housing during their stay? No



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Method of transportation from housing to work site: Own

Transportation details: Housing will be within biking distance in most cases.

Additional housing features: Housing will include at least access to a microwave and refrigerator.

Comments: This is a sample housing arrangement.
Assignments will be made 3-5 weeks prior to arrival

CHI Assisted Housing maybe a homestay, home rental, hotel or self-arrangement. If you are planning for self-arrangement, please let your coordinator know immediately.

Rent \$120-\$140 Weekly

Deposit \$100-\$500 varies based on homeowner

Location Area Information

Location type: Beach town

Location of work site best described as: Wentworth by the Sea is located just outside of Portsmouth, NH which is a large town. It is right on the ocean and is a luxury hotel and resort.

Location details: This is an ocean/resort community located 10 minutes away from the historic city of Portsmouth.

Average daily temperature: 50-90 F

Community or regional website:

Nearest cities: Portsmouth/Boston

Distance to nearest cities: 10 minutes/1 hour

What to wear: For the job you will need to wear a uniform, but you will want to bring a variety of clothing, shorts, pants, swimsuit, t-shirt, sweatshirt for your off-time.

Available public transportation: Some bus transportation

Public transportation access: Limited

Accessible amenities (by walking or public transportation)

Food market: Yes

Shopping mall: Yes

Post office: Yes

Movie theater: Yes

Restaurants: Yes

Fitness center: Yes

Laundry: Yes

Internet café: Yes

Public library: Yes



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Suggested Travel Information

Nearest international airport: Boston Logan International (BOS)

Nearest airport: Boston Logan

**Transportation from airport to employer
and / or housing:** Bus

Nearest bus station (to the airport): C&J Bus

Bus information (web site): www.ridecj.com

Nearest train information (to the airport): Amtrak

Train information (web site): www.amtrak.com

**If participant arrives after hours suggested,
overnight
accommodation:** Hostels

Cost per night: various

Transportation to overnight accomodation: Bus, Taxi

Transportations cost: Varies

Travel Instructions: Please check your welcome letter which will be sent out by your CHI coordinator for the arrival instructions.

Social Security Information

**Does the company require students to have
Social Security number before arriving to
the work place?** No

**Does the company provide Social Security
application assistance?** Yes
If so, details:

Where is the closest Social Security office? 80 Daniel St #210a, Portsmouth, NH 03801

**How far is the Social Security office from the
work place?** 3.5 miles

Specific instructions: Employer will assist in taking students as needed to Social Security office.



CULTURAL HOMESTAY INTERNATIONAL

Welcome Letter

WORK & TRAVEL

Dear Student,

Hello and Welcome! We are so happy that you will be visiting our country. Work & Travel can be difficult, especially in the beginning, but we believe you will find your experience rewarding and unforgettable. CHI is here to help! Please read carefully through this Welcome Letter.

My name is Michelle Riaz. I am the Regional Manager for the New England Region for Cultural Homestay International (CHI). My team and I will be happy to answer any questions you might have and we will also be available throughout your stay to assist with any problems that may occur. Please remember to check your email daily for important communications.

You must stay in contact with your CHI representative.

Have the best summer of your life!

Warm Travel Wishes,

Michelle Riaz

Please read the CHI Student Handbook, which you should have received at orientation or from your student agency. You are responsible for following all rules in this handbook. The rules are in place for your health, safety, and welfare. Failure to follow the rules may result in a participant's negative program status.

Be Prepared

- Make photocopies of important documents and leave a copy with loved ones.
- Back up your digital photos, in case your phone is stolen or broken.
- Leave things you could not bear to lose at home.
- Bring your welcome letter, your important documents, two extra sets of clothes and your necessary medicine in your carry on luggage. Checked luggage is often lost. The airline will deliver your bag to your US housing or employer once found, but it could take 3 or 4 days.
- *If your luggage is lost, send it to your employers address to ensure delivery.

- You are required to bring \$1000 with you from your country. We recommend you bring \$1200. The first few weeks of Work & Travel you will need these funds to establish yourself in a new country. You will need to pay your housing deposit, pay a week or two of rent, buy a sim card, purchase pillows, sheets, and blankets, food, uniforms, a bicycle, or have transportation money. It takes a few weeks to start working, be trained, become integrated into the schedule and get your first paycheck. You will be nervous and out of money when your first paycheck arrives. Be prepared, you are moving to another country.
-

Be Safe

- Exercise adequate discretion, stay aware of your belongings, and avoid putting yourself into risky situations (such as unlit, deserted areas at night).
 - Open a bank account, on the first day you check into your US housing, to keep the recommended \$1200 you brought from your country safe and secure. You will need this money. Never keep large amounts of money in your student housing no matter how much you trust your roommates.
 - Once in the United States, never carry large amounts of money. You will have a debit card from the bank, if lost, this can always be cancelled. Do not give your PIN (personal identification number) to anyone. If you lose your cash, it can not be replaced.
 - Once in the United States, never carry your important documents or valuables to work. Keep your documents, including passport, safely hidden in your room. Never give your passport or documents to anyone (such as a landlord or employer) to keep. It is illegal for anyone to take your passport or documents from you for any reason.
 - Bring an ID from your country to carry with you that can easily be replaced (University ID, residency card, drivers license). Passports are difficult and expensive to replace, and losing your passport can ruin your travel period plans.
 - Establish a “do not lose it” discipline. Travelers are more likely to inadvertently lose their bags than to have them stolen. I have heard of students leaving passports under pillows, bags on the overhead rack on the bus, and documents in the taxi. Always take a look behind you before leaving any place or form of transport.
 - When you are out and about, never casually or carelessly set down any small valuable item, such as a phone or wallet. Either hold it in your hand or keep it tucked away. At cafés, do not place your phone on the tabletop or purse on the back of the chair where it will be easy to snatch — keep phones and valuables in your front pocket. Make it a habit to be careful with your things; it will become second nature.
 - Stay vigilant in crowds and steer clear of disturbances near you.
 - Participants should use common sense, stay with a partner or friend, especially at night. It is recommended participants let a friend know where they are.
 - Bicycle riders with helmets had an 85 percent reduction in their risk of head injury and an 88 percent reduction in their risk of brain injury. If you ride a bicycle in the US, wear a helmet.
-

Communicate Your Arrival Information

- Check your email frequently for important information.
- Plan your flight accordingly: if your final destination is 5 hours away, make sure your flight arrives early in the day OR you have made a reservation at a hotel or hostel to stay overnight.
- Do not arrive late at night! You may not be able to get into your housing after 20:00.
- You must contact your CHI representative, to let them know when you will be arriving.
- You must log into www.sevis.org to enter your flight information, as soon as you book your ticket.

Student and Exchange Visitor Information System | wt.chinet.org

To access wt.chinet.org , you need your family name as it appears on your DS-2019 form and your 11 digit DS number, starting with letter N

- You must log into wt.chinet.org to enter your flight information, as soon as you book your ticket.
- You are required to access wt.chinet.org within three days of arrival into the United States.
- You are required to access wt.chinet.org , every month following your initial check in, for the duration of your program to complete a monthly report.
- Failure to complete SEVIS check-ins, may result in a participant's negative program status.

Arriving at a United States Airport

The following documents you **MUST** have in your possession and present to the U.S. immigration officials upon arrival in the U.S.:

- Valid passport
- DS-2019 Form, the original copy signed with blue ink. Do not accidentally give your loved ones the original copy for safekeeping.
- I-901 SEVIS fee receipt
- J-1 Visa
- Job Offer
- Sponsor Letter

Arrival Tips:

- The immigration officer will review all documents, validate, and place a stamp on your DS-2019 form and your passport. The officer will then return all validated documents to you, including the DS-2019 form.
- Use your “do not lose it” discipline, remember to collect all documents from the immigration officer. This is a place students often misplace documents. Students are nervous, excited and fail to check they have received everything back before leaving the area.
- Wait to check-in on social media or take a selfie until you check you have all your documents.
- You should have no problem entering the U.S. as long as you have all the proper documentation, cooperate and communicate respectfully with the U.S. immigration officers at the airport.

Traveling to your Final Destination

- Before you leave your home country map out your trip. www.rome2rio.com is a great website for this research. Your CHI representative will send you exact instructions in a letter prior to your arrival. Check your email daily, it is very important.
 - When estimating your arrival time please add extra time for waiting for baggage, eating, or missing a bus or train connection.
 - Be sure to have a small amount of American currency for regional travel before leaving the airport. Do NOT accept rides from strangers at the airport!
 - Plan accordingly, if arriving late at night, please stay in a hotel or hostel and travel in the morning. (You will not be able to get into your housing if arriving late at night.)
-

Arriving at your Final Destination | What do I need to do now?

- It is very important that you log into the SEVIS system within three days of your arrival. Log into www.sevis.org or if you have no access to the web, call CHI for assistance at 1-800-432-4643. There are SERIOUS consequences if you do not validate your visa, beginning with a cancellation of your visa, so do it as soon as possible!
 - Go to your employer, let them know you have arrived safely. They will provide you with your orientation/start date.
 - 24 hours after entering the United States you will be required to retrieve a document on the internet called an I-94.
 - Wait 5 business days after checking into SEVIS and report to the Social Security office to apply for a Social Security number.
-

I - 94

The I-94 Form is the Arrival / Departure Record that is issued by the immigration officer at the airport to all foreign visitors entering the United States. All I-94 records are created electronically and accessible online 24 hours after arrival.

Retrieval Tips:

- Wait 24 hours following your arrival in the US before you attempt to retrieve your I-94 number.
 - Ensure that the computer you are using is connected to a printer (local library).
 - Go to the <https://i94.cbp.dhs.gov>
 - Enter the required information in all CAPITAL letters. Please make sure you enter your name exactly as it appears in your passport
 - Click Submit
 - You must print this document, it is a required document at Social Security
-

Applying for a Social Security Number

You must register with the local Social Security Office to get your card and number. **YOU MUST WAIT TO RECEIVE YOUR S STATUS**, before you apply for a Social Security card! This in most cases, takes 5 business days from the day you first checked into SEVIS.

Required Documents:

- Valid passport
- DS-2019 Form, the original copy signed with blue ink. Do not accidentally give your loved ones the original copy for safekeeping.
- I-901 SEVIS fee receipt
- J-1 Visa
- I - 94 Form, printed from the internet at your local community library or employer.

Second Jobs

- CHI does not provide second jobs.
- Second jobs are possible. However, your responsibility is to your primary employer. It is the primary employers participation in the Work & Travel program that has afforded you the opportunity to come to the United States.
- A second job may not conflict with your primary CHI position in anyway.
- If you are considering looking for a second job, please be reminded the employer must be approved by CHI for your safety.
- Failure to have any second job approved may result in a participant's negative program status.
- Your CHI representative will send you exact instructions in a letter prior to your arrival. Check your email daily, it is very important.

Health Insurance

It is required that all participants of Work & Travel obtain health insurance.

- Your health insurance provider will email your instructions to obtain your insurance card.
- Do not leave your home country without accessing the health insurance website and printing your card.
- In the United States, doctors and hospitals are in different buildings. Doctors generally have offices away from the hospital or work at an urgent care facility or clinic.
- For a basic illness, you will go to a doctors office, urgent care facility or clinic, pay \$100 and your insurance will cover any costs incurred after \$100.
- For a serious emergency, you will go to the hospital or emergency center, pay \$350 and your insurance will cover any costs incurred after \$350.
- There is limited coverage for dental emergencies. Please visit your primary care doctor and dentist in your home country before traveling to the United States.
- Please contact your CHI representative to report any illness or emergency you may have, so they can provide assistance.

Know the Law

- In the United States, you must be at least 21 years of age to purchase, possess or consume alcoholic beverages. Underage drinking is illegal and can have severe consequences for young people who drink and for adults who provide alcoholic beverages to those under 21.
-